

Webinar Question	Webinar Response
Is VRS available in Pavillio?	VRS is not able to be billed in Pavillio at this time. Time can be captured using a VRS payor and we're researching the new VRS portal requirements and looking at possibilities.
Is there a way to document progress notes if a person doesn't have outcomes...that first 45-days after admissions when outcomes haven't been created...we have not found a place to progress.	Yes, you can record notes in with Attendance, as well as in manual entries of visits. Notes can be entered on each visit, even without outcomes.
One concern with stopping time is that we've had errors with someone clocking indirect time while they are in person and stopping their in person clock.	We can help you with this. We can also use a manual entry to help record time in one transaction if that's an easier process for entry. Please contact our support team and we can help you with this.
Are there plans to create an audit trail of the pieces entered for a person so that errors can be found in the entries each day?	Yes
How can progress notes be documented without outcomes?	Under Charting for each client, there is a general notes section. This can contain any progress notes for the time the client is in attendance. These notes will stay in the Care History tab of the client profile. Based on this question, we found a bug related to this and the fix is in progress.
Are there plans to add an audit trail of the visit records?	Yes, we are planning to add an audit trail to be able to see what changes are made and what user made the changes.
We've had problems with it not attaching if no outcome is present.	Reach out to our support team, we can help you with that.