

Pavillio for Day Support and Employment

Fully integrated, paperless, streamlined

Samantha Frederick - Pavillio Product Manager

Hemchand Kodali - User Experience Engineer

Bill Thomalla - COO

Special Guests – Lola Aune and Ann Dahl, UDAC

November 9, 2023

Meet Lola and Ann!



- Lola is Director of HR for UDAC
- Ann Dahl is Director of Operations for UDAC
- Serving 65 consumers – all community based
- 30 DSPs
- Providing Day and Employment Services
- On Pavillio for 2 years, used Legacy Cashe for 3 years
- Pavillio supports all needs keeping everything in one platform



"Having Pavillio as an all-in-one platform for all your needs saves time and simplifies the process for all staff."

Lola Aune
Director of HR
Udac, Inc.

Agenda

1. UDACs experience
2. Areas of efficiency
3. System demo
4. What's coming next



What to expect today

- Firsthand experience from a fellow agency using Pavillio
- Functions within the platform that you can adopt right away to increase efficiency
- DSP tips and tricks quick guide
- Upcoming features

UDAC's experience

Through the eyes of an agency that has adopted Pavillio and realized the benefits

- You were an early adopter, what can you say about the migration to Pavillio?
- What do you see as differences between Legacy Cashe and Pavillio?
- Can you talk about the experiences of the DSPs and how they use Pavillio?
- You recently went through CARF and licensing, what was your experience and how did Pavillio play a part in it?

Poll #1 – Which one of these functions do you still have manual processes/spreadsheets and would like to automate?

Areas of Efficiency

- 245d Compliant Dynamic Documents
- Goals/outcome tracking
- Consumer Face Sheet
- Live attendance, tasks and transportation tracking
- Consumer Payroll
- Employee payroll and Admin time
- Billing
- Reporting
- EVV

245D Compliance

- 245d Compliant Support Plan Addendum/Self-Management Assessment
- IAPP
- Consumer Face Sheet
- Goal/Outcome Tracking
- 45 day and Annual Review



Face Sheet

Pavillio Demo

#1231, Saint Paul, MN, US, 55123
emp.user004@gmail.com
(994) 961-3333



Cuppa Jo
123 Coffee Bean Lane, Saint Paul, MN, 55121

DOB: 01/01/2021
MA Number: 03291681

Phone
(651) 612-9527
Email
notrealemail@email.com

Responsible Party Name/Address

Mocha Frappe
123 Caramel Drizzle Ave, Saint Paul, MN, 55122

Responsible Party Phone

(952) 763-5076

Allergies

Diagnosis

F69.(Unspecified disorder of adult personality and behavior), F70.(Mild intellectual disabilities), R69.(Illness, unspecified)

Medication

Medication	Start Date	End Date	Instructions
No records found			

Contact Details

Name / Contact Type	Address	Email / Phone
Cuppa Jo (Primary Contact)	123 Coffee Bean Lane, Saint Paul, MN, US, 55121	notrealemail@email.com (651) 612-9527
Cold Brew (Emergency Contact)	123 Cold Foam Ln, Minneapolis, MN, US, 55413	coldbrew@fake.com (111) 111-1111
Mocha Frappe (Responsible Party)	123 Caramel Drizzle Ave, Saint Paul, MN, 55122	mcryguy25@gmail.com (952) 763-5076

Live Attendance/Task Capture

- Each consumer is marked as present or absent as they arrive
- Trips are added (up to 10)
- Add attendance notes
- Edit entries same day or while in process
- Tasks
 - hourly and piece rate




DSS Attendance

< Attendance Task

Caregiver: Samantha Frederick Service Line: DSS (Day Support Services) Date: 11/08/2023

Service Type: Day & Support Services Location: Pavillio Demo Search

Search by Client

Client (5)	Attendance (1/5)	Time Served	Transport
 Cuppa Jo		Clock Out 00:03:00 ⓘ Notes (Optional)	- 2 + Update
ICF Client			


DSS Attendance

< Attendance Task

Caregiver: Samantha Frederick Service Line: DSS (Day Support Services) Date: 11/08/2023

Location: Pavillio Demo Contract: 0 dollar piece test Task: 0 dollar piece test Search

Search by Client

Client (1)	Time Served(1/1)	Piece Count	Total Piece Count
 Cuppa Jo	Stop 00:00:07 ⓘ	<input type="text"/> Update Piece Count	22

Consumer Payroll

- Consumer Payroll
 - Piece rate and hourly rate tasks defined in the Consumer profile
 - Tasks are easily captured in real-time
 - Calculate regular and OT wages
 - Export for payroll processing in desired format
 - Wage Category structure, for quick change of rates when prevailing rates or minimum wage changes

Admin Time

- Clock in for agency defined tasks
- Set different payrates per task if desired
- Export out all hours for quick and easy payroll processing

The screenshot displays the 'Admin Time' section of a software interface. On the left is a sidebar menu with the following items: 'Dashboard', 'Hub', 'My Stuff' (which is expanded to show 'Upcoming Visits', 'My Clients', 'Admin Time' (highlighted), 'My Approvals', and 'Tasks/Notes'), and 'Tasks/Notes'. The main content area is titled 'Admin Time' and features a search bar with the placeholder text 'Activity' and a blue 'Search' button. To the right of the search bar is a 'Show Entries' dropdown menu set to '100'. Below the search bar are three service cards, each with a title, description, and a 'Perform Service' button:

- TRAINING**: Training: Non-billable but payable. Button: Perform Service
- Admin**: Administrative non-billable time. Button: Perform Service
- Travel**: Travel btwn clients. Button: Perform Service

Payroll

- Employee Payroll
 - Clock-in in real-time
 - Add Admin/Travel time
 - Compute at variable rates based on task performed
 - Export for payroll processing in desired format

Billing

- ICF Billing
- One-click billing
- Claims Workbench
- Remits in Pavillio
- 3rd Party billing (services billed to County/FMS agencies)

Reporting

Commonly used reports

- Claim Data Pivot Table
- Billed Data by Prepared Date
- Client – Active SA Unit Utilization

Desired Outcome

- Maintain licensing compliance
- Reduce the paper-based practices and keep all records in one system
- Improve DSP documentation experience
- Support self-direction and a consumer focus
- Efficient agency operations

What's coming next?

11/1 - 12/31

- Email
- Signature workflow
- Skilled Services – including eMAR (phase 2)
- System notifications

1/1/24 onwards

- The HUB expansion (pulling SA's/Docs from MNITS)
- Differential pay
- Training modules for PCA/245D

Email/Faxing in addition to print/download

Care Starts Here

Dashboard

My Stuff

Clients

Incoming Clients

Current Clients

Employees

Scheduler

Care Management

Financials

Reports

Administration

Client Profile

Halimo H Blaine

Internal Case Manager

Caregiver

Emergency

Responsible

View Documents

1906043e-c7a8-402f-ae5b-671c53559cf4

1 / 13


100%

1

2

Care History

Care Starts Here
1239 Hillcrest Circle, MN, 55008



Halimo H Blaine
2440 Pearson Pkwy., MN, 55444

DOB : 01/01/1983

MA Number : 01847269

Phone :
1111111111

Email :
noemail_9_Halimo_554441234567
89@northeastcontemporaryservice
s.com

Care Delivery Document Details

Service Line	Start Date	End Date	Status
In-Home Supports and Services	12/29/2022	12/29/2023	ACTIVE
In-Home Supports and Services	12/29/2022	12/29/2023	ARCHIVED

20230719170744.pdf

CLI00046-
CAREHISTORY_EXPORT-
20230719143101.pdf

Care History Export

07/19/2023 14:31:02

Final

Screenshot2023-05-
09113625.png

05/09/2023 16:36:44

Final

Download

Print

Fax

Email

Close

eMAR

Available Today


Medication entry/printable
med list

Medication purpose,
interactions, side effects

Coming soon-

Administer Medications

Medication set up

**Sample Client1**
DOB: Nov 10, 2022
Eligibility Eligible ⓘ
Service Status Partially Ready ⓘ
Client Status Active
Override Restrictions ✓ ⓘ

Internal CaseManager
Sample Casemanager
(464) 645-6464
External CaseManager
Sample External

Caregiver
1. Caregiver1
2. Caregiver2
3. Caregiver3

Emergency Contact
Sample Client1

SummaryCareServiceSchedulesGeneral InfoPayorPayrateMedical Info**Medication**Care CoordinationCare History

Medication Type: Current Medication Medication Status: Select Search

Medication ↑	Dosage	Prescribed Start Date ↑	Schedule Start Date ↑	Time	Schedule T
Amoxicillin-500mg	2 tablets	02/04/2023	02/04/2023	11:00 am	Once Dail
Metformin-1000mg	1 tablet	04/08/2023	04/08/2023	11:30 am	Once Dail
Losartan-50mg	1 tablet	04/08/2023	04/08/2023	04:00 pm	Once Dail
Acetaminophen Codeine Elixir-120mg	10mL	04/08/2023	04/08/2023	08:00 pm	Once Dail

Administer Med

Missed Medication Late Medication Approaching Medication Future Medication

< August 02, 2023 >

Morning 12:00 AM - 10:59 AM **Noon 11:00 AM - 03:59 PM Current Time** Evening 04:00 PM - 07:29 PM Hour of S 07:30 PM - 11:59 PM

Medicine- Dosage	Time	
Amoxicillin-500mg - 2 Tablets	11:00 AM	Administe
Metformin-1000mg - 1 Tablet	11:30 AM	

Administer Med...

Client
Sample Client1

Medicine Name
Acetaminophen Codeine Elixir-120mg

Date
02/04/2023

Scheduled Time
11:00 AM

Route
Oral

Status
Administered Hold

Dosage
2 Tablets

Time
AM PM

Notes

Cancel Save

In Closing

- Pavillio is not just billing or EVV - End to end tool for agency management
- We highlighted many areas today
- Use the “How To”/ help icon, there is a lot of stuff there
- We roll out new features all the time – because you asked for it!
- When in doubt, reach out!

Pavillio Promise



Flexible

We bend to meet you needs



Efficient

We make it easy



Reliable

You can count us

Questions?



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