Pavillio for Day Support and Employment

Fully integrated, paperless, streamlined

Samantha Frederick - Pavillio Product Manager

Hemchand Kodali - User Experience Engineer

Bill Thomalla - COO

Special Guests – Lola Aune and Ann Dahl, UDAC

November 9, 2023

pavillio
A PRODUCT OF CASHÉ SOFTWARE

© 2020 Cashé Software

Meet Lola and Ann!

- Lola is Director of HR for UDAC
- Ann Dahl is Director of Operations for UDAC
- Serving 65 consumers – all community based
- 30 DSPs
- Providing Day and Employment Services
- On Pavillio for 2 years, used Legacy Cashe for 3 years
- Pavillio supports all needs keeping everything in one platform

Udac
CHALLENGE. CREATE. CULTIVATE.

"Having Pavillio as an all-in-one platform for all your needs saves time and simplifies the process for all staff."

Lola Aune
Director of HR
Udac, Inc.

© 2020 Cashé Software

Agenda

1. UDACs experience
2. Areas of efficiency
3. System demo
4. What's coming next

pavillio
A PRODUCT OF CASHÉ SOFTWARE

© 2020 Cashé Software

What to expect today

- Firsthand experience from a fellow agency using Pavillio
- Functions within the platform that you can adopt right away to increase efficiency
- DSP tips and tricks quick guide
- Upcoming features

© 2020 Cashé Software

UDAC's experience

Through the eyes of an agency that has adopted Pavillio and realized the benefits

- You were an early adopter, what can you say about the migration to Pavillio?
- What do you see as differences between Legacy Cashe and Pavillio?
- Can you talk about the experiences of the DSPs and how they use Pavillio?
- You recently went through CARF and licensing, what was your experience and how did Pavillio play a part in it?

© 2020 Cashé Software

Poll #1 – Which one of these functions do you still have manual processes/spreadsheets and would like to automate?

© 2023 Cashé Software

Areas of Efficiency

- 245d Compliant Dynamic Documents
- Goals/outcome tracking
- Consumer Face Sheet
- Live attendance, tasks and transportation tracking
- Consumer Payroll
- Employee payroll and Admin time
- Billing
- Reporting
- EVV

© 2020 Cashé Software

245D Compliance

- 245d Compliant Support Plan Addendum/Self-Management Assessment
- IAPP
- Consumer Face Sheet
- Goal/Outcome Tracking
- 45 day and Annual Review

Face Sheet

Pavillio Demo
#1231, Saint Paul, MN, US, 55123
emp.user004@gmail.com
(994) 961-3333

Cuppa Jo
123 Coffee Bean Lane,Saint Paul,MN,55121

DOB: 01/01/2021
MA Number: 03291681

Phone
(651) 612-9527
Email
notrealemail@email.com

Responsible Party Name/Address
Mocha Frappe
123 Caramel Drizzle Ave,Saint Paul, MN,55122

Responsible Party Phone
(952) 763-5076

Allergies

Diagnosis: F69.(Unspecified disorder of adult personality and behavior),F70.(Mild intellectual disabilities),R69.(Illness, unspecified)

Medication

Medication	Start Date	End Date	Instructions
No records found			

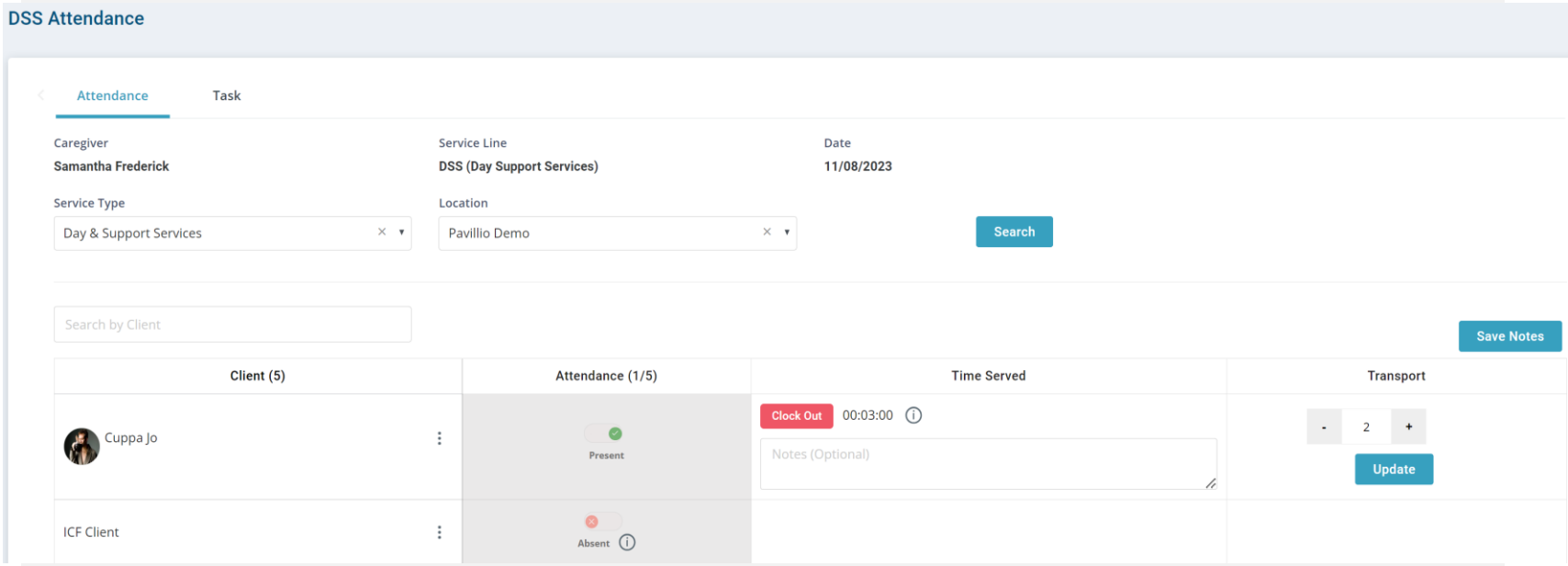
Contact Details

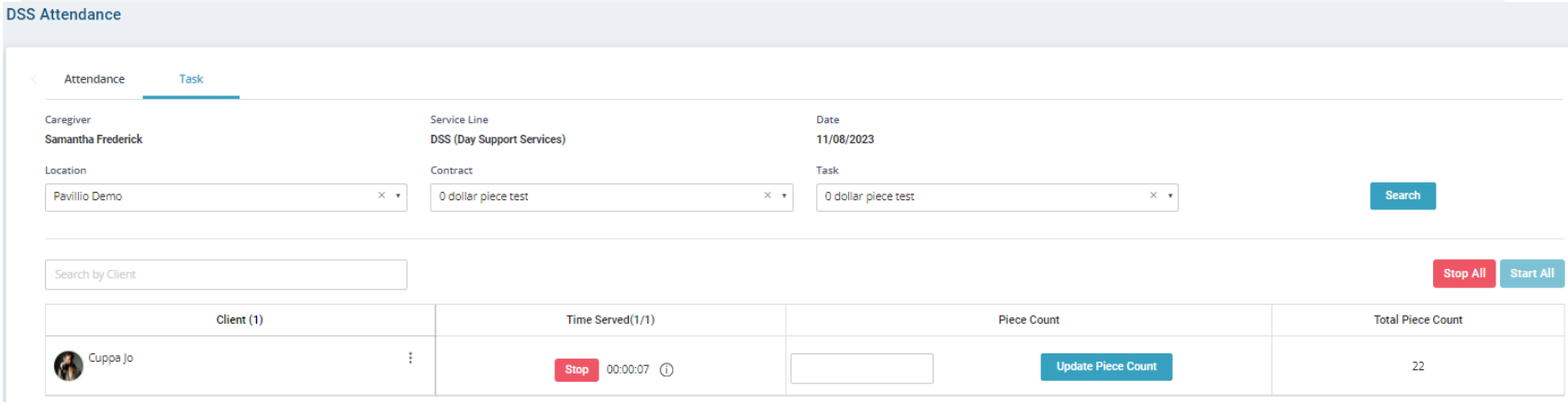
Name / Contact Type	Address	Email / Phone
Cuppa Jo (Primary Contact)	123 Coffee Bean Lane, Saint Paul, MN, US, 55121	notrealemail@email.com (651) 612-9527
Cold Brew (Emergency Contact)	123 Cold Foam Ln, Minneapolis, MN, US, 55413	coldbrew@fake.com (111) 111-1111
Mocha Frappe (Responsible Party)	123 Caramel Drizzle Ave, Saint Paul, MN, 55122	mcryguy25@gmail.com (952) 763-5076

© 2020 Cashé Software

Live Attendance/Task Capture

- Each consumer is marked as present or absent as they arrive
- Trips are added (up to 10)
- Add attendance notes
- Edit entries same day or while in process
- Tasks
  - hourly and piece rate





© 2020 Cashé Software

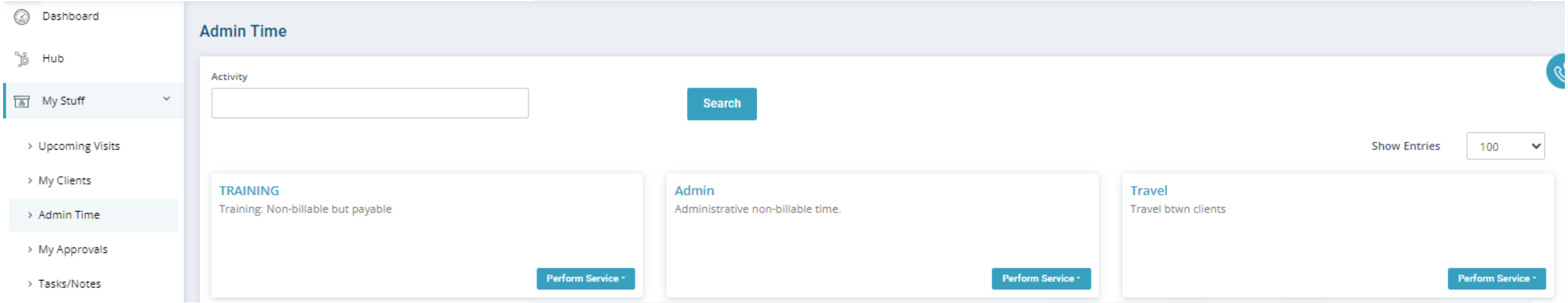
Consumer Payroll

- Consumer Payroll
  - Piece rate and hourly rate tasks defined in the Consumer profile
  - Tasks are easily captured in real-time
  - Calculate regular and OT wages
  - Export for payroll processing in desired format
  - Wage Category structure, for quick change of rates when prevailing rates or minimum wage changes

© 2020 Cashé Software

Admin Time

- Clock in for agency defined tasks
- Set different payrates per task if desired
- Export out all hours for quick and easy payroll processing



© 2020 Cashé Software

Payroll

- Employee Payroll
  - Clock-in in real-time
  - Add Admin/Travel time
  - Compute at variable rates based on task performed
  - Export for payroll processing in desired format

© 2020 Cashé Software

Billing

- ICF Billing
- One-click billing
- Claims Workbench
- Remits in Pavillio
- 3rd Party billing (services billed to County/FMS agencies)

© 2020 Cashé Software

Reporting

Commonly used reports

- Claim Data Pivot Table
- Billed Data by Prepared Date
- Client – Active SA Unit Utilization

© 2020 Cashé Software

Desired Outcome

- Maintain licensing compliance
- Reduce the paper-based practices and keep all records in one system
- Improve DSP documentation experience
- Support self-direction and a consumer focus
- Efficient agency operations

© 2020 Cashé Software

What's coming next?

11/1 - 12/31

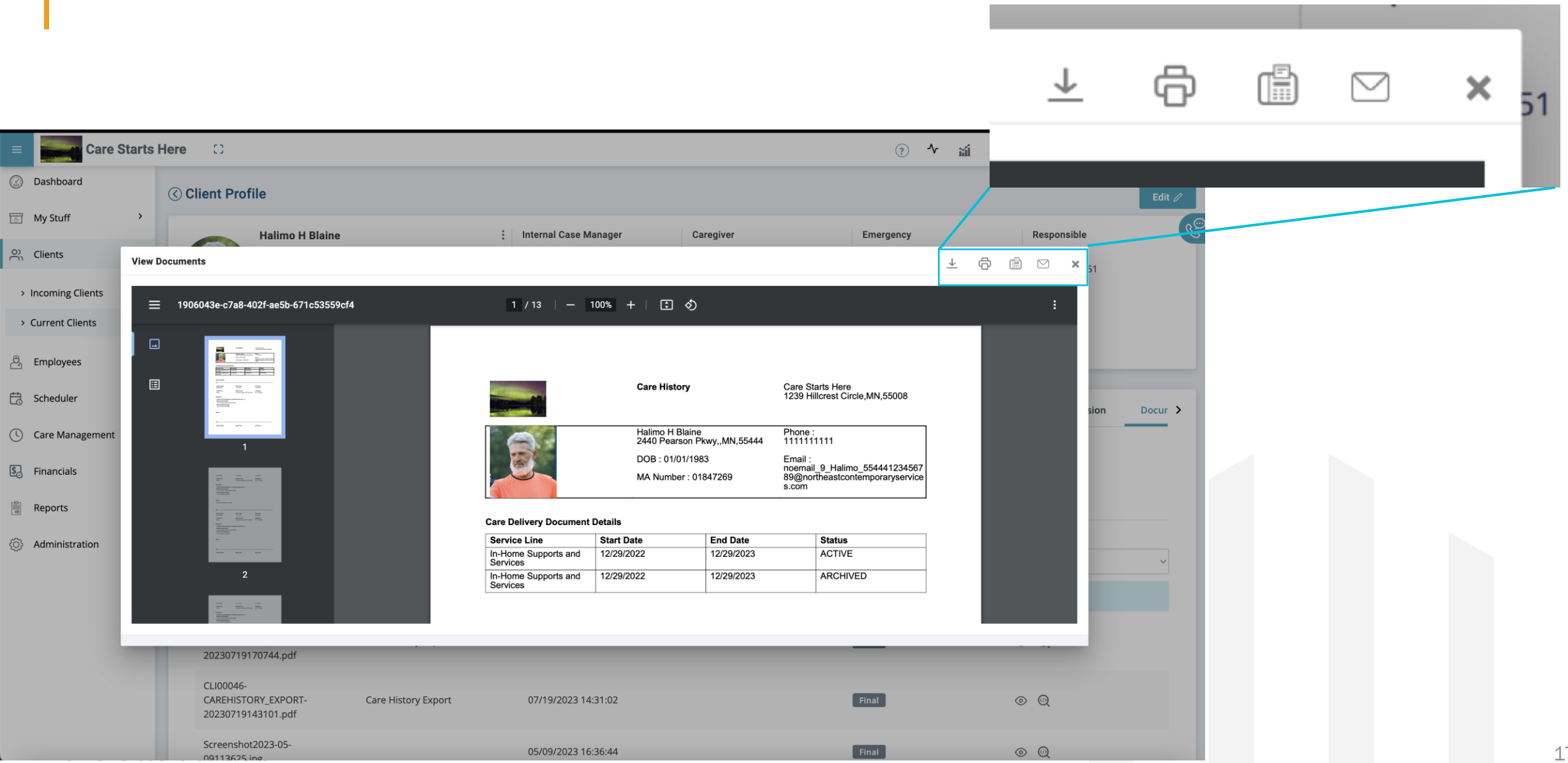
- Email
- Signature workflow
- Skilled Services – including eMAR (phase 2)
- System notifications

1/1/24 onwards

- The HUB expansion (pulling SA's/Docs from MNITS)
- Differential pay
- Training modules for PCA/245D

© 2020 Cashé Software

Email/Faxing in addition to print/download



eMAR

Available Today

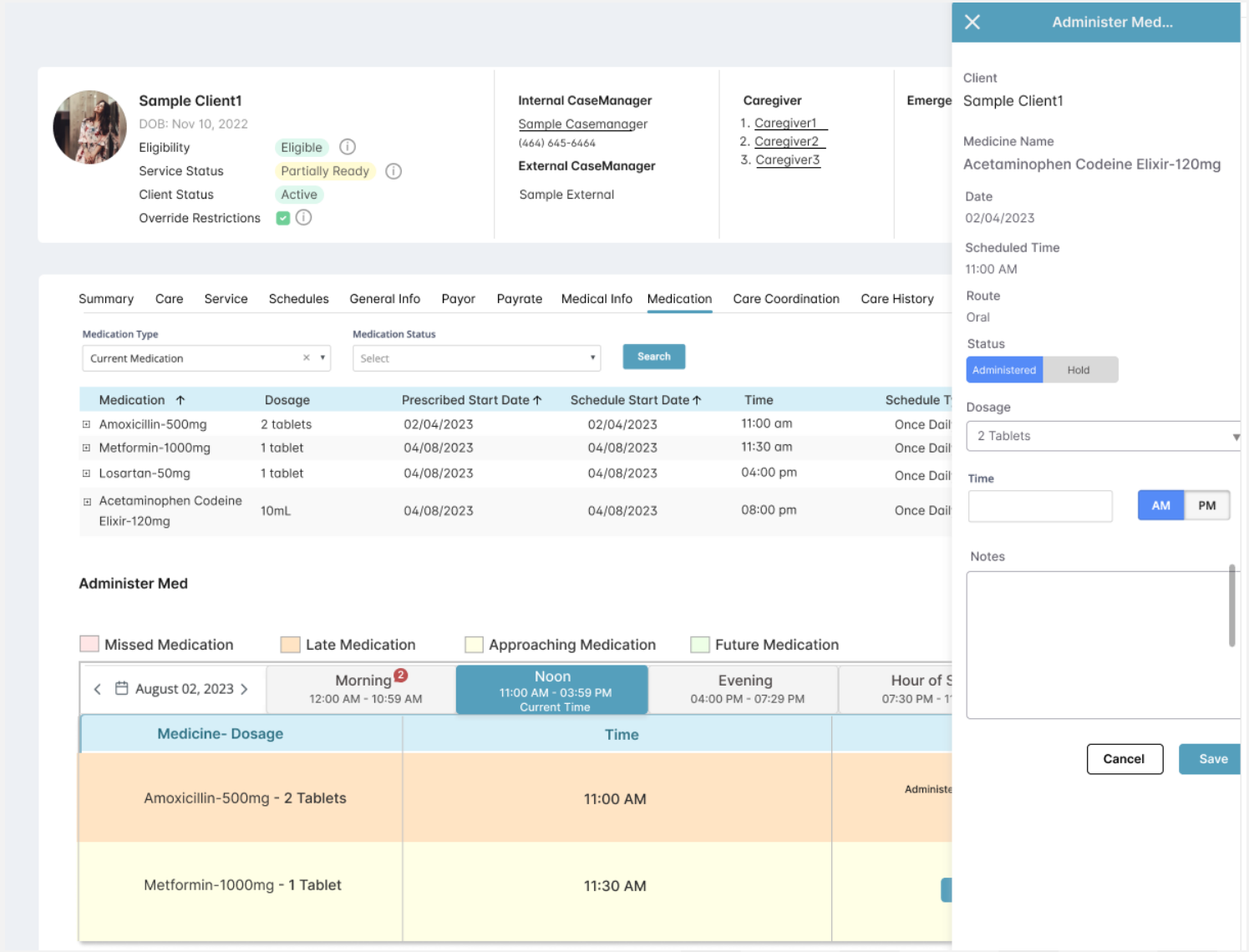
Medication entry/printable med list

Medication purpose, interactions, side effects

Coming soon-

Administer Medications

Medication set up



© 2020 Cashé Software

In Closing

- Pavillio is not just billing or EVV - End to end tool for agency management
- We highlighted many areas today
- Use the “How To”/ help icon, there is a lot of stuff there
- We roll out new features all the time – because you asked for it!
- When in doubt, reach out!

© 2020 Cashé Software

Pavillio Promise

Flexible

We bend to meet you needs

Efficient

We make it easy

Reliable

You can count us

© 2020 Cashé Software

Questions?

© 2020 Cashé Software

pavillio
A PRODUCT OF CASHÉ SOFTWARE

THANK YOU

pavillio
CASHÉ SOFTWARE

Samantha Frederick | Product Manager
507.469.8960
sam@cashesoftware.com

Bill Thomalla | COO
651.485.4651
Bill@cashesoftware.com

© 2020 Cashé Software