

key benefits of upgrading

Feature or Function
Pavillio
vs.
Legacy
ACCESSING THE PLATFORM

Pavillio is web and app based. Meaning it can be accessed securely from anywhere on any device.

Cashé's Legacy platform was accessed via a remote desktop connection to login to a session on a hosted server.

ACCESSING IMPORTANT INFORMATION

In Pavillio we have transitioned to providing role-based dashboards and data analytics tool sets to provide your agency with the information it needs to make decisions and drive activities.

Reports were a key data access point. They were run to receive information on details ranging from non-billable services to denied claims.

TIMESHEET DATA ENTRY

Schedules are required to create timesheet details for claims processing to take place.

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ELIGIBILITY CHECKS

Real-time on demand checks and weekly batch checking

Batch eligibility checks only

TRAINING

Inline training is built into the system to walk users step by step through almost any process reducing the need for support and training of new users.

Materials Posted on Cashé U

SYSTEM MANAGEMENT

Most items are configurable by the agency administrator

Very dependent on support staff to make changes in the system

VALIDATION STEPS

Pavillio, validation is throughout to ensure less denials and improved data quality

Very few workflow and data validation steps

ACCESS CONTROL

Very detailed role-based access control spanning 140 different elements

Limited ability to restrict access by roles

SERVICE AGREEMENT

Select SAs can be automatically imported from PDF

Hand entered

EMPLOYEE/CLIENT ONBOARDING

Step by step onboarding process

Checklist

NOTES

Notes and to-do list with deadlines

Simple notes

SPEND DOWN

Fully automated with separate client accounts

Manual process

PREFERENCE MATCHING

Client and employee can be matched based on preferences

Not available

PDF DOCUMENTS

Clients can create and map all data to PDFs themselves

Cashé personnel has to set it up

FAMILY/RESPONSIBLE PARTY PORTAL

Full featured portal

None

SCHEDULE STAFF

Full access to schedules

Limited access by employee

EVV

Fully integrated

Separate add-on

GAAP COMPLIANT DOUBLE ENTRY ACCOUNTING

Available

Not offered